



Speakers Listing

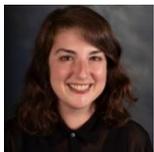
17 June 2019



Speakers Listing



Professor Richard Susskind OBE is an author, speaker, and independent adviser to major professional firms and to national governments. His main area of expertise is the future of professional service and, in particular, the way in which the IT and the Internet are changing the work of lawyers. He has worked on legal technology for over 30 years. He has written many books, and advised on numerous government inquiries. Richard lectures internationally and has been invited to speak in over 40 countries and has addressed audiences (in person and electronically), numbering more than 250,000. He has written and edited numerous books, including *Expert Systems in Law* (OUP, 1987), *The Future of Law* (OUP, 1996), *Transforming the Law* (OUP, 2000), *The Susskind Interviews: Legal Experts in Changing Times* (Sweet & Maxwell, 2005), *The End of Lawyers? Rethinking the Nature of Legal Services* (OUP, 2008), *Tomorrow's Lawyers* (2013), and has written around 150 columns for *The Times*. His work has been translated into 10 languages. He has advised on many government inquiries and, since 1998, has been IT Advisor to the Lord Chief Justice of England and Wales. Richard is President of the Society for Computers and Law, Chair of the Online Dispute Resolution Advisory Group of the Civil Justice Council, and Chair of the Advisory Board of the Oxford Internet Institute where he is also a Visiting Professor. He also holds professorships at UCL, Gresham College, London, and the University of Strathclyde in Glasgow. Richard has a first class honours degree in law from the University of Glasgow and a doctorate in law and computers from Balliol College, Oxford. He has received numerous legal industry awards and is an Honorary Bencher of Gray's Inn. He is a Fellow of the Royal Society of Edinburgh and of the British Computer Society, and was awarded an OBE in the Millennium New Year's Honours List for services to IT in the Law and to the Administration of Justice.



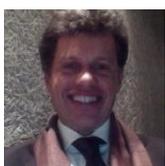
Margaret D. Hagan is Director of the Legal Design Lab and a lecturer at Stanford Institute of Design (the d.school). She was a fellow at the d.school from 2013-2014, where she launched the Program for Legal Tech & Design, experimenting in how design can make legal services more usable, useful & engaging. She teaches a series of project-based classes, with interdisciplinary student groups tackling legal challenges through user-focused research and design of new legal products and services. She also leads workshops to train legal professionals in the design process, to produce client-focused innovation. Margaret graduated from Stanford Law School in June 2013. She served as a student fellow at the Center for Internet & Society and president of the Stanford Law and Technology Association. While a student, she built the game app *Law Dojo* to make studying for law school classes more interactive & engaging. She also started the blog *Open Law Lab* to document legal innovation and design work. Margaret holds an AB from the University of Chicago, an MA from Central European University in Budapest, and a PhD from Queen's University Belfast in International Politics. She is originally from Pittsburgh.



Dame Hazel Genn is Professor of Socio-Legal Studies in the Faculty of Laws at UCL. She was Dean of the Faculty 2008-2017 and is currently Director of the UCL Centre for Access to Justice. Dame Hazel is a leading authority on access to civil and administrative justice. Her prize-winning scholarship focuses on the experiences of ordinary people caught up in legal problems and the responsiveness of the justice system to the needs of citizens. She has conducted numerous empirical studies on public access to the justice system and has published widely in her specialist fields. She is author of *Paths to Justice: What People Do and Think About Going to Law* (1999) a seminal study of public access to justice which has since been replicated in 27 jurisdictions around the globe. In 2008 Dame Hazel delivered the Hamlyn Lectures on the subject of civil justice published by Cambridge University Press in November 2009 entitled *Judging Civil Justice*. In 2012 she delivered the F A Mann Annual Lecture on 'Why the Privatisation of Justice is a Rule of Law Issue' and the Atkin Memorial Lecture on 'Do it Yourself Justice: Access to Justice and the Challenge of Self-Representation'. Her work has had a major influence on policy-makers around the world and she is regularly invited to lecture and provide advice abroad. In 2013 she established the UCL Faculty of Laws Centre for Access to Justice, and has recently developed its activities into an innovative partnership with a GP practice in East London to deliver free legal advice to vulnerable patients within the practice. Dame Hazel is interested in the access to justice implications of online courts and in October 2017 delivered the Annual Birkenhead Lecture at Gray's Inn entitled 'Online Courts and the Future of Justice'.



Shannon Salter is the Civil Resolution Tribunal's Chair, and an adjunct professor at the UBC Allard School of Law, teaching in administrative law and legal ethics. She earned her BA and LLB from UBC, and her Master of Laws from the University of Toronto. Ms. Salter was a BC Supreme Court judicial law clerk before practicing civil litigation at a large Vancouver law firm for several years. She has served as a vice chair of the Workers' Compensation Appeal Tribunal and as a board member of the College of Registered Nurses of BC. Ms. Salter is currently a commissioner of the Financial Institutions Commission, vice president of the BC Council of Administrative Tribunals, and a board member of the Canadian Legal Information Institute (CanLII). She co-authored the BC Administrative Decision Maker's Manual, as well as number of journal articles. In 2017, Ms. Salter was named one of the 25 Top Most Influential Lawyers in Canada, and was previously recognized as one of Canada's New Law Pioneers by the Canadian Bar Association and an Access to Justice All-Star by the National Self-Represented Litigants Project (NSLAP). She is also the 2016 recipient of the Adam Albright Award for outstanding teaching by an adjunct professor. Ms. Salter is a frequent speaker at international conferences on online dispute resolution, administrative law, legal educations, and the future of law and technology.



Lance Bartholomeusz is an Australian national who joined UNHCR as the Principal Legal Adviser in October 2016. Before joining UNHCR, he was the Director of Legal Affairs of the United Nations Relief and Works Agency for Palestine Refugees in the Near East (UNRWA) for 12 years. He has some 20 years of legal experience in the United Nations, private commercial practice, a domestic appellate court and a

governmental regulatory agency. he has published extensively on various topics of public international law, including the privileges and immunities of the United Nations, amicus curiae before international courts and tribunals and the mandate of UNRWA.



Claire Blades has worked for the Citizens Advice Service for over 20 years and has extensive knowledge of the wider advice sector. She began her career working at Stoke-on-Trent Citizens Advice as a debt and welfare benefits specialist before becoming Specialist Services Manager. She managed a wide variety of projects including Legal Aid contracts, Financial Inclusion Fund and Local Authority

Homelessness projects. Since moving to a Citizens Advice national role she has specialised in service development focused on a broad range of legal services issues including Legal Aid, Pro Bono services, Public Legal Education and the HMCTS digital Reform programme. Whilst maintaining strong links to the front line of advice through the Citizens Advice network she has an in depth understanding of the national developments which impact on advice sector clients. Claire represents Citizens Advice on a number of advisory boards and panels including the Solicitor General's Public Legal Education panel and the HMCTS Litigants in Person Engagement Group.



Matthew Burnett is a policy officer with the Open Society Justice Initiative, where he focuses on legal empowerment, technology, applied data, and innovative financing.

Previously, Burnett was director of the Immigration Advocates Network, a groundbreaking collaboration among leading immigrant rights organizations in the United States. He played a key role in launching the organization and growing it into a

recognized leader on innovative approaches to increasing access to justice for immigrants and building the capacity of immigrant-serving organizations. Prior to his work at the Immigration Advocates Network, Burnett represented asylum seekers in the United States and served as law clerk to Justice Z.M. Yacoob of the Constitutional Court of South Africa. Burnett holds a JD with concentrations in poverty law and public international law from Seattle University School of Law, and a joint BA in philosophy and the comparative history of ideas from the University of Washington.



Dr. Natalie Byrom is Director of Research at The Legal Education Foundation where she leads work to build the evidence base for what works in helping individuals to secure their rights. She is part of the BBC Expert Women Network and her writing has been featured in the national and legal press. She sits on the Administrative Justice Council and the Litigants in Person Engagement Group of the Civil Justice

Council. Dr. Byrom has recently been seconded to Her Majesty's Courts and Tribunal Service as Expert Advisor on Open Data and Academic Engagement where her remit included advising on the data architecture and methods required to evaluate the impact of technology focused court reform on both access to and the fairness of the justice system. Her research in this field has been awarded Gold and featured at the 2019 OECD Global Policy Roundtable on Equal Access to Justice.



Lord Timothy Clement-Jones has long experience of parliamentary affairs in the UK, EU and internationally, and has advised governments, blue chip companies and trade associations operating in highly regulated fields including financial services, utilities, health, pharmaceuticals and the environment. He is a member of the Saudi-Britain Joint Business Council, a Law Society Ambassador to the City of London; an Icebreaker Fellow and Vice-President of the 48 Group Club, a business network which promotes links with China. He is Chair of Ombudsman Services Limited, the not for profit, independent ombudsman service that provides dispute resolution for the communications, energy, property and copyright licensing industries. He is a member of the Advisory Board of Airmic (the Association of Insurance and Risk Managers in Industry and Commerce) and of the Faculty of Corporate Finance of the ICAEW. Tim was Chair of the Liberal Party from 1986 to 1988 and played a major part in the merger with the Social Democratic Party to form the Liberal Democrats. He was made CBE for political services in 1988 and a life peer in 1998. He was Federal Treasurer of the Liberal Democrats from 2005 to 2010. He is now Liberal Democrat Spokesperson on the Digital Economy. He is Chair of the House of Lords Select Committee on Artificial Intelligence (2017-2018) and a former member of the Select Committees on Communications (2011-2015). He is Co-Chair of the All-Party Parliamentary Group on Artificial Intelligence. He is Deputy Chair of the All-Party Parliamentary Group on China and Vice Chair of the All-Party Parliamentary Groups on Publishing; Writers; and Intellectual Property. Tim is a Consultant to DLA Piper, former positions held include London Managing Partner (2011-2016), Head of UK Government Affairs and Chair of China and Middle East Desks.



Lisa Dewey became DLA Piper's full-time Pro Bono Partner in 1999. Lisa cultivates DLA Piper's strategic thinking on pro bono, including the vision for DLA Piper's North American program, which encompasses more than 1,500 lawyers. She works extensively with the firm's clients as well as legal aid providers, nonprofits and NGOs to develop and deliver collaborative and signature pro bono projects. Lisa inspires and facilitates pro bono participation across the firm and helps firm lawyers establish pro bono practices that complement and expand their billable practices. Lisa also serves as the Director of New Perimeter, DLA Piper's nonprofit affiliate that provides long-term pro bono legal assistance in underserved regions around the world to support access to justice, social and economic development and sound legal institutions. As Director of New Perimeter, Lisa leads the strategic direction and vision of the program to engage DLA Piper lawyers around the globe to work for a more just world for all. She also develops and works on New Perimeter projects and manages global teams of DLA Piper lawyers. Lisa has led and contributed to projects focused on legal education, access to justice and women's advancement in Latin America and the Balkans. She has developed partnerships with NGOs, government agencies and other joint venture partners. Lisa's experience includes representing and counseling clients in death penalty, family law, political asylum matters, as well as corporations and individuals in criminal investigations and federal jury trials in the areas of public corruption, mail fraud, money laundering, and health-care fraud. Lisa frequently presents and teaches on pro bono and access to justice at local, national and international conferences as well as at various law schools. She also co-teaches a practicum on tackling the access to justice crisis at Georgetown Law Center. Lisa graduated from the University of Tulsa and received her J.D., summa cum laude, from American University's Washington College of Law.



Aniket Doegar. Through his Teach for India fellowship, working at the Gyan Prakash Foundation and at Indus Action, Aniket has more than eight years of experience in the development sector in India. Haqdarshak is the first ever enterprise to digitise welfare schemes on a single platform and provide application support to beneficiaries of these schemes in low-income areas in both rural and urban communities. Over the last two years, Haqdarshak has raised awareness and understanding of these schemes among more than 150,000 citizens who are entitled to them. Haqdarshak has helped more than 100,000 citizens apply for schemes, of which around 50,000 have been successful in accessing the benefits they're eligible for. Working across 20 Indian states, HESPL has more than 5,000 schemes digitised -- in various local Indian languages -- and employs over 110+ full-time employees. Aniket is an Acumen India Fellow 2018 and an alumnus of the Shri Ram College of Commerce, Delhi.



Denise Dora is a lawyer and human rights activist with more than 25 years of experience on gender and access to justice. A founding member of THEMIS -- Gender Justice and Human Rights, a feminist organization that develops legal empowerment programs for women community leaderships since 1993, Denise holds an LLM in International Human Rights Law from University of Essex/UK, and a MA on women's rights, human rights and civil society. She worked for the Ford Foundation as a senior program officer responsible for the Human Rights Program in Brazil from 2000 to 2011, and has served on the Advisory Committee of UN Women in Brazil and Latina America and Caribe regions.



Kate Fazio has spent the last seven years working at the intersection of law, design and technology. As Head of Innovation and Engagement at Justice Connect in Australia, Kate works to scale the reach and impact of legal services through process and service delivery innovations as well as strategic engagement and communication. She is the architect of and leads work on Justice Connect's cornerstone Gateway Project (initially funded through the Google Impact Challenge). Through the Gateway Project she has delivered a series of products from online intake and a referrals system to a pro bono portal. Kate is committed to building capacity in the legal sector to make the most of access to justice opportunities that new technologies present. She is the co-founder of the Australian Access to Justice Innovation Collaborative Network. Kate has a background as a commercial lawyer at King and Wood Mallesons, has worked in shared value organisations and in media roles, and is actively involved in the broader social impact sector with a Master's Degree in Social Impact and directorships on not-for-profit boards.



Andrew Gastwirth is the Chief Information Officer at DLA Piper. He has 30 years of experience developing enterprise strategy and delivering solutions across Fortune 500 companies and Public Sector Agencies. Andrew came to DLA Piper in 2017 to drive the Digital Transformation strategy at the firm and to reimagine the legal industry by adopting emerging technologies and new approaches to delivering legal and consulting services. Andrew and his team at DLA Piper are currently implementing Cloud, Blockchain, Artificial Intelligence and Machine Learning platforms to help the firm, their clients and their client's customers gain

competitive advantages in their respective industries. Before arriving at DLA Piper, Andrew was a Digital Advisor at Microsoft. He delivered Office 365, Blockchain, Internet of Things and Artificial Intelligence solutions to customers in various industries including Financial Services, Energy, the Defense Industrial Base and Public Sector.



Angelique Grondin is a passionate digital communications specialist. After graduating from the ESSEC Business School in Paris, where she also obtained her Masters' degree in business law, she worked about 8 years in the private sector both in the US and Europe, before joining UNICEF in 2018, as a Digital Mobilizer for the U-Report on the Move project, where she combines her passion for human rights with her digital skills, to develop and adapt digital platforms and content tailored to the needs and aspirations of young migrants and refugees in Italy.



Anne Geraghty Helms is Director and Counsel for US Pro Bono Programs and is responsible for helping to develop, lead and manage the firm's pro bono program in the United States. Anne concentrates her own practice on juvenile and criminal justice issues and, since joining DLA Piper in 2006, has helped to develop, and has herself worked on, a number of initiatives in this area. Through the Chicago office's signature Juvenile Justice Project, she successfully defended a 15-year-old girl who had been charged with attempted murder, helped to secure the release and acquittal of a young man who was tried as an adult and received a lengthy prison sentence when he was only 15, and worked with trial teams from DLA Piper that obtained not guilty verdicts on behalf of two high school seniors charged with serious crimes. She contributed to *From Juvenile Court to the Classroom: The Need for Effective Child Advocacy*, a report released by the firm which examines the issues children face when they are transferred from detention back into the school system, and was the principal author of a report released by the Illinois Coalition for the Fair Sentencing of Youth in 2008, *Categorically Less Culpable: Children Sentenced to Life Without Possibility of Parole in Illinois*. She also has worked with community groups around criminal records issues and particularly, the expungement of juvenile records. Although principally focused on juvenile and criminal justice issues, Anne also has worked on a range of initiatives that touch on pro bono and access to justice issues. She helped to found and manages the firm's free legal clinic in the Woodlawn neighborhood of Chicago, co-drafted the 2012 Report of the Legal Services Corporation's Pro Bono Task Force, and has presented at several law schools in Mexico City on pro bono and juvenile justice as part of the firm's New Perimeter project focused on helping to strengthen pro bono culture in Mexico. Anne was a member of the 2012 Class of Leadership Greater Chicago and sits on the Georgetown Law Chicago Alumni Council and the Chicago Committee of Human Rights Watch.



Özgür Kahale is an international lawyer and a scholar of corporate responsibility with a focus on business and human rights. She has an LL.M from Essex University in International Human Rights Law and a Ph.D. from Lancaster University in International Investment and Protection of Human Rights. She worked as a project finance lawyer in London and Paris before joining the Pro Bono team.



Professor Dan Katz is a scientist, technologist and professor who applies an innovative polytechnic approach to teaching law - to help create lawyers for today's biggest societal challenges. Both his scholarship and teaching integrate science, technology, engineering, and mathematics. Professor Katz's forward-thinking ideas helped to earn him acknowledgement among the Fastcase 50, an award which "recognizes 50 of the smartest, most courageous innovators, techies, visionaries, and leaders in the law." He was also named to the American Bar Association Journal's "Legal Rebels," a prestigious group of change leaders in the legal profession. Professor Katz teaches *Practice & Professionalism*, *E-Discovery*, *Legal Analytics*, *Legal Project Management + Legal Process Improvement* and *Civil Procedure* at Chicago-Kent and spearheads new initiatives to teach law students how to leverage technology and entrepreneurship in their future legal careers. He joined Chicago-Kent in 2015 from Michigan State University College of Law where he co-founded the ReInvent Law Laboratory, an innovative multi-disciplinary center that focused on the intersection of entrepreneurship, informatics, programming and design thinking to better understand, analyze and design the law. Professor Katz earned his Ph.D. in political science and public policy with a focus on complex adaptive systems from the University of Michigan. He graduated with a Juris Doctor cum laude from the University of Michigan Law School and simultaneously obtained a Master of Public Policy from the Gerald R. Ford School of Public Policy at the University of Michigan. During his graduate studies, he was a fellow in Empirical Legal Studies at the University of Michigan Law School and a National Science Foundation IGERT fellow at the University of Michigan Center for the Study of Complex Systems.



Sidonie Kingsmill joined HM Courts & Tribunals Service as Customer Director in September 2015. She has spent 20 years working in some of the most competitive industries in the world – including grocery retail (Tesco Stores Ltd) and consumer packaged goods (Procter & Gamble, Nestle). Her role at HMCTS is to use customer insight, data & evidence, innovation and experience design to improve the court user experience and increase access to justice.



Daniel W. Linna Jr. is a Visiting Professor of Law at Northwestern Pritzker School of Law. As of August 2019, he begins a joint appointment in Northwestern's Pritzker School of Law and McCormick School of Engineering as Senior Lecturer and Director of Law and Technology Initiatives. Dan is also an affiliated faculty member at CodeX – The Stanford Center for Legal Informatics. Dan's teaching and research focus on innovation and technology, including computational law, artificial intelligence, data analytics, leadership, operations, and innovation frameworks. At Northwestern, Dan has taught Artificial Intelligence and Legal Reasoning, Law of Artificial Intelligence and Robotics, Assessing Artificial Intelligence and Computational Technologies, and the Innovation Lab, an interdisciplinary class for law, master of science in law, and computer science students. Dan joined Northwestern from Michigan State University College of Law, where he was a Professor of Law in Residence and the founder and Director of LegalRnD – The Center for Legal Services Innovation. At Michigan State, Dan taught Quantitative Analysis for Lawyers, Litigation {Data, Theory, Practice, & Process}, Entrepreneurial Lawyering, and Lawyer Ethics and Regulation in a Technology-Driven World. Dan

has also been an adjunct professor at the University of Michigan Law School, where he has taught Negotiation and Legal Technology & Innovation: Legal-Service Delivery in the 21st Century. Dan began his legal career with a one-year judicial clerkship for U.S. Court of Appeals Judge James L. Ryan. After his clerkship, he joined Honigman Miller Schwartz and Cohn, an Am Law 200 firm headquartered in Detroit. Dan was a litigator and member of Honigman's Automotive and Manufacturing; e-Discovery and Information Management; Commercial Transactions; and Social, Mobile, and Emerging Media groups. In 2013, Dan was elected equity partner. Dan received his BA from the University of Michigan, received a second BA and an MA in public policy and administration from Michigan State University, and graduated magna cum laude from the University of Michigan Law School. Before law school, Dan was an information technology manager, developer, and consultant. His work included computerizing and automating business processes, developing dynamic, data-driven websites, and building enterprise information systems. Dan is a co-founder of the Chicago Legal Innovation & Technology meetup group. He was named to the 2015 Fastcase 50 as a person who has charted a new course for the delivery of legal services. In 2018, the American Bar Association named him a "Legal Rebel" and the College of Law Practice Management inducted him as a Fellow. He is Vice Chair of the Legal Analytics Committee of the ABA Business Law Section. Dan is also a co-founder and co-director of the Institute for the Future of Law Practice.



Jose Midas P. Marquez is the 14th Court Administrator of the Supreme Court for the lower courts since the creation of the Office of the Court Administrator in 1975. As Court Administrator he has supervision over some 2,600 judges and 30,000 court personnel across the country. His responsibilities include judicial discipline of lower court justices, judges and personnel; administrative interventions in case management of lower courts; overseeing of halls of justice and court houses, issuing court circulars and memoranda, and providing public assistance and information. A certified court insider, he started his career in the Supreme Court in 1991 as a summer apprentice doing legal research in the office of an associate justice while still in law school. He then became a regular law clerk of several justices of the Supreme Court until he reached his present position. He was once concurrently the Court Administrator, Spokesperson of the Supreme Court, Chief of its Public Information Office, and Chief of Staff of the Office of the Chief Justice. He presently heads various committees and projects in the Supreme Court, is a law professor, Chairperson of the Philippine Judicial Academy Department of Court Administration, and an author and editor of a number of law books. Admitted as a member of the Philippine Bar in March 1994, he obtained his Bachelor of Arts degree in Economics in 1987 and Juris Doctor degree in 1993, both from the Ateneo de Manila University.



Fiona McLeay serves as Victoria's Legal Services Commissioner and CEO of the Victorian Legal Services Board. The Victorian Legal Services Board and Commissioner are independent statutory authorities responsible for the regulation of the legal profession in Victoria, including overseeing the independent system for managing and responding to complaints against lawyers. Ms. McLeay served as the CEO of Justice Connect, a leading organization dedicated to providing pro bono legal help to those in need across Victoria and New South Wales. She was formerly a Special Counsel at Clayton Utz and held a number of legal, management, and engagement roles at World Vision Australia. She is also a Director

of the Intrepid Foundation, Chair of the Victorian Legal Assistance Forum, Director of the Human Rights Law Centre, and Director and Board Chair of Health Justice Australia. Ms. McLeay holds a Masters of International Law from the University of Melbourne, a Masters of Public Service Law from New York University, and a Bachelor of Laws degree from the University of New South Wales.



Abiodun Michael Olatokun is a researcher and project manager focused on exploring the connection between rights, citizenship and education. He leads the Centre's strategic area of focus on Citizenship and the Rule of Law. He is the Coordinator of 'The Rule of Law for Citizenship Education', a nationwide programme in which young people are taught about the rule of law and human rights. As a result of the success of this work, Michael was asked to join the Solicitor General's Public Legal Education Committee. Prior to joining the Bingham Centre Michael worked as a political organiser encouraging young people and disenfranchised groups to participate in public life. He has led voter registration projects that have successfully registered hundreds of thousands of first-time voters, working with the Cabinet Office and other partners to promote voter engagement in the run-up to the 2016 European Union Referendum. The University of Nottingham gave Michael an 'Alumni Laureate Award' to recognise his democratic engagement work and he was named a (fee-waiving) Fellow of the Royal Society of the Arts in 2017. Outside of his citizenship work, Michael has been a successful non-executive director of three charities. He has also served as an advisor of public education authorities. As the current Deputy Chair of the Teaching Excellence Framework Subject Pilot Panel for Law (Business, Education and Social Care are also considered under the remit of the committee), Michael leads senior law academics in piloting, testing and applying methods for assessing quality in higher education programmes.



Nicolas Patrick is Head of Responsible Business at DLA Piper International. In this role Nicolas has responsibility for the firm's pro bono practice, which delivers more than 200,000 hours of free legal services annually, as well as other community investments including the firm's Foundation, global scholarships, social mobility programmes, and the firm's global partnership with UNICEF, through which DLA Piper has donated more than £2 million to promote justice for children, plus £6 million in pro bono legal services. Nicolas also heads the London Boardroom Advisory Service, providing strategic advice to the boards of multi-national corporations and global NGSs. Nicolas regularly provides advice to senior executives on business and human rights and reputation issues.



Vincent Richardson After 12 years as CIO at Concern Worldwide, Vincent has joined Microsoft Philanthropies to work with non-profits to identify and implement solutions that will help them to achieve their digital ambitions and ultimately have greater impact for the communities they serve. While at Concern, Vincent had the privilege to get involved with NetHope and the broader non-profit community. Sharing NetHope's learning, practices, its resources and strategies has made for a stronger sector. Serving on the Board of Directors at NetHope for many years, and, as its Chairman of the Board for three afforded him the opportunity to push for greater collaboration in the sector. He also pushed for greater levels of inclusivity and

understanding amongst their diverse membership. While those missions may differ, the respective goals remain the same.



Tanina Rostain researches access to the civil justice system and the proliferation of legal technologies developed to bridge the justice gap. Her scholarship focuses on how digital tools can supplement or supplant legal services and what knowledge data can yield about the functioning of the civil justice system. Rostain recently launched the Justice Lab at Georgetown, a research center dedicated to investigating the various modalities emerging to address the problem of unmet legal need. The Lab's current initiatives include research on low bono law firms and legal "navigators" and, in conjunction with the Georgetown Institute on Tech Law and Policy, a county level investigation of resources for self-represented litigants. In 2019 Rostain was awarded an NSF grant to convene a workshop to develop a research agenda focused on computing, data, and access to civil justice. Since 2012, Rostain has taught a course in which student teams collaborate with non-profit legal service providers to build apps that increase access to the legal system. Rostain's earlier academic work explored the ethical challenges that arise in corporate and tax practice and focused on the influences of organizational context on professional misconduct. Her book, *Confidence Games: Lawyers, Accountants, and the Tax Shelter Industry*, was published in 2014 by MIT Press.



James J. Sandman has been president of the Legal Services Corporation since 2011. The Legal Services Corporation is the United States' largest funder of civil legal aid programs for low-income people, supporting 132 legal aid programs with more than 840 offices serving every state and the American territories. Jim practiced law with the international, Washington-based firm of Arnold & Porter for 30 years and served as the firm's Managing Partner for a decade. He is a past president of the 100,000-member District of Columbia Bar and a former general counsel for the District of Columbia Public Schools. He is chairman of the boards of the Meyer Foundation and the D.C. Campaign to Prevent Teen Pregnancy. He is a member of the District of Columbia Access to Justice Commission, the District of Columbia Bar Pro Bono Committee, the American Law Institute, the Advisory Council of the American Bar Association's Center for Innovation, and the Pro Bono Institute's Law Firm Pro Bono Project Advisory Committee. He is a member of the boards of Washington Performing Arts, the College of Saint Rose, Albany Law School, and Tahirih Justice Center. Sandman previously served as chair of the District of Columbia Circuit Judicial Conference Committee on Pro Bono Legal Services and as a member of the American Bar Association's Standing Committee on Pro Bono and Public Service. Jim was named one of the "90 Greatest Washington Lawyers of the Last 30 Years" by the Legal Times in 2008. The University of Pennsylvania Law School has honored him with its Alumni Award of Merit and its Howard Lesnick Pro Bono Award. He has also received the District of Columbia Bar's highest honor, the Justice William J. Brennan Jr. Award. He was awarded an honorary Doctor of Humane Letters degree by the College of Saint Rose and has received Villanova University's Medallion Award. He has given Commencement addresses at the College of Saint Rose, Villanova Law School, Rutgers Law School, and the University of the District of Columbia David A. Clarke School of Law. Sandman is a summa cum laude graduate of Boston College, where he was elected to Phi Beta Kappa, and received his law degree cum laude from the University of Pennsylvania, where he served as executive editor of the law review

and was elected to the Order of the Coif. He began his legal career as a law clerk to Judge Max Rosen of the U.S. Court of Appeals for the Third Circuit.



Sandy Sethi is a Director with the PwC Salesforce practice and holds Salesforce's highest technical certification "Certified Technical Architect". He is one of only 6 individuals in Canada to hold this certification. Bringing over 12 years of experience in the tech sector, Sandy has had the opportunity to help companies in both the public and private sector integrate their IT systems and modernize their architectures. He specializes in large, complex transformation projects, especially in regulated industries where strict security and compliance standards must be met. Sandy has been engaged in digital transformation in the Justice sector since 2015 through the Tribunal Transformation Initiative in British Columbia, Canada.



Terry Stokes is Chief Executive of Lasa, the organisation delivering rightsnet, advicelocal, and an array of webtools to support thousands of third sector and government bodies across the UK each year by providing knowledge, support and resources. Lasa is a small but impactful organisation, with a singular and important value proposition in the social welfare law landscape -- to use technology to support the delivery of high-quality advice. Lasa occupies an important position within this sector through its championing of advicetech to support advisers and those seeking advice. Terry has over thirty years of advice-giving experience in the third and public sectors and is a keen advocate of the value the advice sector provides in ensuring access to justice.



Matthew Stubenberg graduated cum laude from Maryland Law School in 2013. Interested in using technology to change how the law is practiced, he set out to develop his first legal based app called the Not Guilty App. The mobile app helped law clerks and lawyers navigate Maryland courthouses. Matthew moved on to create MDExpungement.com, a website that automates the expungement process and has been used to expunge more than 80,000 cases since launching in 2015. The website has gone on to win numerous awards for its innovative approach in solving this important criminal justice issue. Most recently he has created the CLUE program and database for the Maryland Volunteer Lawyers Service which scrapes out Maryland public court records and contains more than 20 million cases. This database has been used by numerous groups to study problems ranging from bail issues to consumer debt. Matthew was also the Co-Chair of the Technology Committee of the Young Lawyers Section of the Maryland State Bar Association. Through his role there he created the first law based virtual reality training programs for Maryland attorneys. Matthew is currently the Associate Director of Legal Technology in the Access to Justice Lab at Harvard Law School. There he runs randomized controlled trials on tech based legal services interventions.



Jo Szczepanska. Jo's work advocates and embeds co-design into the creation of systems and services. Recently she has collaborated with Justice Connect staff and helpseekers to think big, act small and prototype quickly. She is an award-winning multidisciplinary designer with a solid background in research. Jo has worked in Australia and across Europe, focussing on translating generative research into meaningful human-centric plans, products, services and experiences.



Roger Taylor is chair of the Centre for Data Ethics and Innovation. He has worked as an entrepreneur, a regulator and a writer. He has argued for a rebalancing of control over data and information towards citizens and civil society. He is chair of Ofqual, the qualifications regulator and a member of the advisory panel to Her Majesty's Inspectorate of Probation. He has written two books: *God Bless the NHS* (Faber & Faber (2014) and *Transparency and the Open Society* (Policy Press 2016). He co-founded Dr. Foster which pioneered the use of public data to provide independent ratings of healthcare. He worked as a correspondent for the Financial Times in the UK and the US and, before that, as a researcher for the Consumers Association.



Richard Tromans is the founder of TromansConsulting, which advises lawyers on strategy and innovation, including the adoption of legal AI and other automation technology. He has spent 20 years working in the legal sector focused on the UK and global legal markets. Richard also is the founder of the global legal AI and new technology site, Artificial Lawyer. www.artificiallawyer.com www.tromansconsulting.com



Nicola Tulk is programme manager of The Legal Access Challenge, a challenge prize delivered by Nesta in partnership with the Solicitors Regulation Authority. The Legal Access Challenge is seeking digital technology solutions which directly help people to better understand and resolve their legal problems. Previously to Nesta, Nicola spent ten years as a consultant at global advisory firm Willis Towers Watson working with a broad range of FTSE 100 clients and other insurers across the UK and Europe, specialising in personal lines insurance. She qualified as a Fellow of the Institute of Actuaries in 2012. Nicola is a Fellow of the On Purpose Associate Programme, a one year leadership programme for experienced professionals facilitating transition into careers within purpose driven businesses. During this programme Nicola defined and implemented strategy for the Commercial team at community interest company Mental Health First Aid England and led the research and design phase for the Legal Access Challenge.



Matthew Vickers joined Ombudsman Services, which operates the Energy Ombudsman scheme, in 2015 and became chief executive in late 2018. His leadership role involves developing and implementing long-term strategy and maintaining positive relationships with regulators, government departments, politicians, consumer advocacy groups and other key external stakeholders. He is passionate about the role of an ombudsman in

delivering better outcomes for consumers and businesses alike. Prior to joining Ombudsman Services in 2015, Matthew was chief executive at the Scottish Legal Complaints Commission (SLCC), a non-departmental public body based in Edinburgh. A fluent Spanish speaker, he spent four years with the Foreign and Commonwealth Office as British Consul, initially in the Canary Islands and then in Madrid. Before entering public service, Matthew's background was in retail and FMCG. Matthew lives in Wirral, Merseyside. Outside work he enjoys spending time with his wife and two children.



Sandra Wachter is a lawyer and Associate Professor in Data Ethics, AI, robotics and Internet Regulation/cyber-security at the Oxford Internet Institute at the University of Oxford. Sandra is also a Fellow at the Alan Turing Institute in London, a Fellow of the World Economic Forum's Global Futures Council on Values, Ethics and Innovation, an Academic Affiliate at the Bonavero Institute of Human Rights at Oxford's Law Faculty and a member of the Law Committee of the IEEE. Sandra is specialising in technology-, IP-, and data protection law as well as European-, International-, human rights (online) and medical law. Her current research focuses on the legal and ethical implications of Big Data, AI, and robotics as well as profiling, inferential analytics, explainable AI, algorithmic bias, governmental surveillance, predictive policing, and human rights online.



James Walker is the Founder, CEO and driving force behind Resolver, which he launched at 10 Downing Street in 2013. During the company's first year, James was the sole member of the Resolver team, running the company whilst working as head of innovation for Kingfisher PLC. Since then, James has become a respected specialist in consumer rights and has built Resolver from a company that hoped for 30 cases a day to one that expects double that amount before 1AM. In addition to running the company, James writes weekly columns for a number of national and regional newspapers, and is frequently called upon to provide guidance and commentary on consumer issues for both regulators and the Government.



Tom Walker is a researcher who works with organisations promoting human rights, transparency and accountability, and environmental issues to understand how they can use technology and data most effectively. Previously, he led research work at The Engine Room, collaborating with organisations ranging from Oxfam to the International Committee of the Red Cross, and worked as a journalist, political risk analyst and programme officer in an international electoral support NGO.



Lisa Wintersteiger has over 20 years' experience in social welfare law working in the advice and community sector. She has a background in legal aid casework, youth and community development and regeneration. She has also been a consultant and researcher in advice needs, international human rights and more recently has been leading public legal education research and programming. She specialises in PLE in the context of access to justice both in the UK and abroad; her expertise is in bringing together

theory and practice, policy development and designing community education programmes to meet the needs of vulnerable people. She is researching a PhD in law and critical theory and co-convenes clinical teaching at Birkbeck College School of Law, University of London.